



# Home Instead of Alone, Inc

Personalized Professional  
Training and In-Home Boarding

1582 Baldwin Boulevard Bay Shore, NY 11706  
631-991-3191 516-749-8302

## “Boot Camp For Basic Obedience” Agreement

All information is confidential and for use in caring for your pet only by Home Instead of Alone herein after referred to in this contract as HIOA, and staff.

### DOG INFORMATION:

Dog's name: \_\_\_\_\_ Birth date: \_\_\_\_\_

Breed: \_\_\_\_\_ Weight: \_\_\_\_\_ lbs. Color: \_\_\_\_\_

Microchip Number \_\_\_\_\_

My dog is: (please check one) Neutered Male \_\_\_\_\_ Spayed Female \_\_\_\_\_ Unaltered and under 7 months old \_\_\_\_\_

**\*\*All dogs over 7 months old must be spayed or neutered.**

Method of flea control: \_\_\_\_\_ (Must be on a flea control program and free of fleas.)

Date Flea/Tick control last administered: \_\_\_\_\_

Heartworm medication: \_\_\_\_\_ Date last administered: \_\_\_\_\_

Has your dog ever been boarded? Yes \_\_\_\_\_ No \_\_\_\_\_

Were there any medical or behavioral issues reported? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, describe:

Does your dog have any medical problems or physical ailments? (Seizures, asthma, arthritis, incisions, etc.)

Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, please describe \_\_\_\_\_

Has your dog ever bitten a person, or attacked another dog? Yes \_\_\_\_\_ No \_\_\_\_\_

Has your dog ever exhibited aggressive behavior towards people or other dogs? Yes \_\_\_\_\_ No \_\_\_\_\_

Does She/he show Aggression over food or toys? Yes \_\_\_\_\_ No \_\_\_\_\_

Has your dog ever jumped a fence? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, how high was the fence? \_\_\_\_\_

Are all of your dog's vaccinations current (Including Bordetella (Kennel Cough) Yes \_\_\_\_\_ No \_\_\_\_\_

**Please bring a copy of your dog's current vaccination records from your vet. Current vaccination for Rabies, DHLPP, Parvo, and Bordetella is required.**

Veterinarian's Name, address, and phone: \_\_\_\_\_

How Did You Hear About Us? Referral (whom?) \_\_\_\_\_ Internet \_\_\_\_\_ Phone Book \_\_\_\_\_ Card/Brochure \_\_\_\_\_

**OWNER INFORMATION:**

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City and Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Cell Phone / Pager: \_\_\_\_\_

Email Address: \_\_\_\_\_

Please provide two emergency contacts in the event that we cannot reach you:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

**SPECIAL CARE INSTRUCTIONS:**

Feeding Instructions: Number of times per day: \_\_\_\_\_ Amount: dry \_\_\_\_\_ canned \_\_\_\_\_

We recommend that you bring your dog's regular food, since dietary changes can result in stomach upset. If you do not wish to bring your pet's food, we will provide a quality brand all-natural dog food.

Food brought from home: Yes \_\_\_\_\_ No \_\_\_\_\_

Are there any allergies towards bones or rawhides? Yes \_\_\_\_\_ No \_\_\_\_\_

Will your pet need any medication (pills, ointments, injections, etc.) administered during the stay?

Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, give instructions: \_\_\_\_\_

What condition does this treat? \_\_\_\_\_

Is any person other than yourself authorized to pick up your pet? Yes \_\_\_\_\_ No \_\_\_\_\_

-By checking "Yes," you authorize HloA to release your dog to the person(s) listed below, and release HloA from any and all responsibility:

Name(s): \_\_\_\_\_

Name(s): \_\_\_\_\_

Name(s): \_\_\_\_\_

**TERMS OF AGREEMENT**

**Please initial in box:**

✦ Dog(s) are being placed in the care of HIOA for the sum of \$850.00 per week, for a minimum of two (2) weeks per dog, plus tax. This fee covers the dog's boarding as well as intensive training, and One (1) follow-up session. (The follow up is a complimentary service to ensure the family completely understands, and can therefore continue their training, as well as to immediately address any questions or concerns that should arise. The follow-up must be booked within the first week of the dogs return home to be effective as a continuing educational tool.) Half of the total payment is due upon drop off of the dog, and the balance is due in full at time of pick-up.

✦ All dogs must be picked up before 9 pm on the day of scheduled pick-up. (Unless other arrangements have been made in advance.) Dogs not picked up by 9 pm will be held for overnight boarding at the standard boarding rate. The dog must be picked up the following day.

✦ Customer understands that in order to begin basic obedience training, puppy must already be housebroken. Customer will provide HIOA with the current 'feeding' and 'out' schedule that the puppy is on, and HIOA will do their best to ensure your daily routine continues to be followed while in our care.

✦ Customer understands that there are no 100% guarantees with training. While in my care, puppy/dog will be worked with daily on basic commands...which may include "sit", "down", "stay", "with me", "watch me", "place", "leave it", "off" and the release command "break". Within their two week stay, they will learn both the verbal as well as hand signals for these commands. It is the family's job to continue working with their dog/puppy to make sure those commands are practiced and remembered.

✦ While pup is here, owner will be kept apprised of where their pup / dog is at, and sent photos and videos as well. Owners will also be sent home with full detailed written instructions on what was done while in our care and what they need to continue to do with their dog / pup once they arrive home with them. It is imperative that the dog/pup's owners are the ones to pick them up from the boot-camp so the instructions are coming to them first-hand, and not relayed by a third party.

✦ Customer understands that when puppy/dog is ready to be picked up, owners must be prepared to spend at least an hour with the trainer in order to go over everything their pup has been working on. Children over 10 years of age are welcome to join us, however, we recommend not bringing children under 10 years of age. There is quite a bit of information we need to go over before sending you home with your newly trained dog/pup. Young children tend to get bored and restless, causing important information to potentially be missed.

✦ Owner further understands that sending their dog to me is not a "magic fix" and they are responsible for following through with training once dog/pup goes home. Owner understands that one week of training would be the equivalent of one week in Kindergarten for a child, and therefore if the work is not continued at home, it is un-derstandable that their pet will quickly revert back to old negative behaviors and habits that had been previously permitted in their home. This is why we offer the complementary follow-up session within the first week, to ensure customer is comfortable with all instructions, and to allow them to ask any questions that may arise over that first week back home. After the included follow-up, home sessions can be arranged for standard training rate.

✦ If dog/pup becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, HIOA, in its sole discretion, may engage the services of a Veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the owner.

✦ All attempts will be made to contact the owner before and during the veterinarian visit, and if possible, pet will be brought to their regular veterinarian. However, if it is after business hours, Owner gives consent for HIOA to employ the services of the nearest 24 hour emergency clinic.

✦ Customer gives consent for HIOA to act on Owner's behalf in obtaining emergency veterinary care at Owner's expense.

✦ Owner indemnifies and holds HIOA and it's employees harmless for said expenses.

✦ HIOA shall exercise reasonable care for the dog/puppy delivered by owner to us. Owner recognizes and accepts potential risks involved with interactive boarders. It is expressly agreed by Owner and HIOA that HIOA's liability shall in no event exceed the lesser of the current value of a pet of the same species or the sum of \$500.00 per dog/pup admitted.



